







✓ Bouncy Pillow

We offer FREE booking service for any activities/attractions in the Rotorua area. Talk to our friendly reception













Park Policies

• Arrival / Departure Time

Check in time is from 2pm.

Departure time is by 10am, late departures may result in an additional fee. No refunds will be given for early departures.

Emergency After Hours

For 24hr emergency assistance there is a phone located at the front of Reception that will connect you to a Manager.

In the event of an emergency, staff will direct you to the assembly points outlined on the map.

Registered First Aiders are available on-site 24 hours.

24 Hour Phone: 0800 808 292

In Emergency Dial: 111

Urgent Medical and Pharmacy: Lakes Prime Care, Cnr Arawa & Tutanekai St, Phone 07 348 1000

Guest Conduct

Quiet time in the park is from 10pm - 7am.

Excessive drinking and parties are prohibited. Objectionable behaviour or excessive noise could result in you being asked to leave the park without a refund.

Children must be supervised by a parent at all times.

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Pets

Pets are allowed on camp sites only, by prior arrangement. Pets must be tied up on site at all times and can only be walked off the park. No pets are allowed in the park during peak season (December/January) or on public holiday weekends.

If you are caught with a pet in the park that has not been declared to our Reception staff at check in, this will incur a fee of \$100.00.

Phone Reception

There is limited/no cell phone reception on site - see the Reception if you require assistance.

There is a long range phone available for emergencies only.

Recycling

Please sort and place rubbish in the labelled bins provided.

Visitors

People visiting the park must check in at Reception upon arrival and pay a visitor fee of \$5.00 per person. They must depart the park by 9pm. Visitor vehicles are not allowed access to the park at any time and must be parked offsite.

General

The following activities are not allowed on our premises at any time:

- Use of open flame burners or charcoal BBQ's
- Fireworks
- Charging electric vehicles

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